

Introduction to HealthCheck and HealthCheck Other Services

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Presentation Purpose

- Clarify details of HealthCheck benefit
- Define HealthCheck “Other Services”
- Share updated prior authorization (PA) process to enhance member access to HealthCheck “Other Services”
- Explain how members access HealthCheck

HealthCheck Benefit

What is HealthCheck?

- Federal law requires state Medicaid programs to provide Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) services for Medicaid members under 21 years of age.
- HealthCheck is the term used for EPSDT in Wisconsin.

Purpose of HealthCheck

- Check children's health on a regular basis.
- Provide **screening tests** to detect potential problems.
- Perform **diagnostic tests** to follow up when a health risk is found.
- Provide **treatment** to correct, reduce, or control health problems that are found.

Eligibility for HealthCheck

- If your child has Medicaid and is under age 21, they already have HealthCheck.
- There is no application or extra paperwork to fill out.

What services are included?

HealthCheck provides comprehensive and preventive health care services, including:

- Medical services
- Vision services
- Hearing services
- Dental services
- “Other services”

What services are included?

- Comprehensive health screening exams
- Interperiodic health screens
- Medically necessary follow-up services
- Outreach and case management

HealthCheck Screens

- **Comprehensive screens** (or “well child” exams) include a head-to-toe physical exam and occur on a schedule recommended by the American Academy of Pediatrics
- **Interperiodic screens** are visits that occur between regular check-ups, such as problem-focused visits

Follow-Up Services

- If your child needs treatment or follow-up for a condition, a qualified provider will write an order or prescription for the service.
- Many follow-up services are already covered by Wisconsin Medicaid.
- If a needed follow-up service is not typically covered by Wisconsin Medicaid, it may be covered under HealthCheck “Other Services.”

HealthCheck “Other Services”

HealthCheck “Other Services”

Social Security Act 1905(r)(5)

“...such other necessary health care, diagnostic services, treatment, and other measures described in section 1905(a) to correct or ameliorate defects and physical and mental illnesses and conditions discovered by the screening services, whether or not such services are covered under the state plan.”

HealthCheck “Other Services” Benefits in Wisconsin

- Child and adolescent mental health day treatment
- Intensive in-home psychotherapy
- Comprehensive behavioral treatment
- Orthodontia
- Certain over-the-counter medications
- Certain dental services

HealthCheck “Other Services”

For members under age 21, states must provide any additional health services that are:

- Coverable under the federal Medicaid program.
- Found to be medically necessary for the individual.

“Medically Necessary” HealthCheck Other Services

- Determined on a case-by-case basis based on the member’s unique needs
- May include services that prevent, correct, improve, or maintain the member’s physical or mental condition
- Must meet Wisconsin’s definition of medical necessity in Wis. Admin. Code § 101.03(96m)

Determining Medical Necessity

- Prior Authorization (PA) is the process used by Wisconsin Medicaid to determine whether a specific requested service is medically necessary.
- Because HealthCheck “Other Services” must be medically necessary for the individual, most HealthCheck “Other Services” require PA.

PA for HealthCheck “Other Services”

Prior Authorization Process

- Providers submit clinical information about your child's condition and the reason a specific service or product is needed.
- Clinicians at ForwardHealth review all the submitted information and determine if it shows that your child has a medical need for the service or product.

Prior Authorization Process

- ForwardHealth approves, modifies, denies, or returns the request based on the information that was submitted.

Barriers to Access

- In the past, some providers regarded Wisconsin Medicaid's PA process as a barrier to HealthCheck "Other Services" because they were unclear how to submit a PA.
- Wisconsin Medicaid has streamlined its PA process for HealthCheck "Other Services" to improve member access.

Streamlined PA Process

- Conditions identified during either a comprehensive or interperiodic screen can trigger referral for HealthCheck “Other Services.”
- PA requests for HealthCheck “Other Services” no longer require “pink cards” or special forms.

Two Types of PA Requests

Two types of PA requests are possible for HealthCheck “Other Services.”

- Requests for exceptions to coverage limitations
- Requests for federally allowable Medicaid services not routinely covered by Wisconsin Medicaid

Exceptions to Coverage Limitations

- The provider requests a PA for a benefit with established policy.
- The PA is reviewed according to HealthCheck “Other Services” criteria when necessary.
- The provider doesn’t have to identify the request as HealthCheck “Other Services” or submit an additional PA.

Services Not Routinely Covered

- The provider requests PA for a service or product that is federally allowable but not routinely covered.
- ForwardHealth has updated its computer system so providers can submit PA requests even when they are unsure what codes and paperwork to submit.

Required Information

- PA requests for HealthCheck “Other Services” must be coverable by federal Medicaid and medically necessary.
- More information may be needed to show why a requested service is medically necessary for the child at this time.
- A PA request that is returned to the provider to get more information is not a denial.

Accessing HealthCheck Services

Eligibility and Cost

- If your child has Medicaid and is under age 21, they already have HealthCheck.
- There is not an additional cost for HealthCheck.

When You Need a HealthCheck Screen

- You'll receive reminders when regularly scheduled examinations are due.
- Contact your doctor about new concerns.
- No prior authorization is needed for regular exams or problem-focused visits.

When you Need a Diagnostic Visit or Follow-Up Treatment

- Your doctor or HMO may recommend a specialist or other provider.
- You contact a provider about needed services.
- If prior authorization is required, the provider will submit the necessary information.

Finding a Provider

- BadgerCarePlus and Medicaid HMO members:

Contact your HMO

- ForwardHealth members:

Contact Member Services

HealthCheck Communications

Public Awareness

To enhance public awareness and understanding of the HealthCheck benefit, Wisconsin Medicaid is developing materials and sharing information with providers, families, county waiver agencies, and other stakeholders.

Our Goal

Our communication efforts are designed to help us achieve the goal of HealthCheck to ensure the **right care** to the **right child** at the **right time** in the **right setting**.

Resources



HealthCheck Resources

www.forwardhealth.wi.gov

Step 1: Click on providers (blue head).

Step 2: Click on the “Provider-specific Resources” link on the left hand side.

Step 3: Find HealthCheck and click on “More information.”